

AGENDA

1:00 – 1:05	Welcome and Statement on the Theme “People in Process” Mark Keiser <i>Access Health Louisiana</i>
1:05 – 1:20	Executive Update Tom Carton <i>PeIEX</i>
1:20 – 1:30	Product Briefing: What’s Next Samantha Euraque <i>PeIEX</i> Van Le <i>PeIEX</i>
1:30 – 2:10	People in Process: Individual Member Showcases <i>Showcases are concurrent</i>
	Showcase A: Access Health Chatrian Roberson, MPH Lee Reilly, RN Showcase B: Metropolitan Human Services District Dr. Desiree Stelly, DPN, RN Dr. Dominique London, Pharm.D.
2:10 – 2:20	Break
2:20 – 2:50	People in Process: Group Member Showcases Samantha Euraque <i>PeIEX</i> Van Le <i>PeIEX</i>
2:50 – 2:55	Closing Tom Carton <i>PeIEX</i>

Attendee Guide

About the Event

The PeIEX Member Event is an annual virtual conference where we gather leaders, faculty, and staff from our PeIEX Health Information Exchange connected network and community partners.

This 2-hour program features updates from the executive director, a member panel, new product developments, peer learning activities, and networking opportunities.

Before the Event

Zoom registration is **required** to receive meeting details.

[Please click here to register.](#)

Please have the Zoom invitation prepared the day of the event. We recommend arriving at least 5 minutes before the start of the program as we will be beginning promptly.

Sign up for
our newsletter!
PeIEX Quarterly

PeIEX is a health information exchange network that has served Louisiana’s Medicaid population for ten years. We provide timely, actionable data to empower care teams to deliver the best care possible. PeIEX serves as a trusted health data steward through community-driven data sharing and meaningful collaboration.

Our mission is to promote high-value, well-coordinated care to ensure that every person has fair and just opportunities to be healthy and well.

PeIEX is a 509(a)(3) supporting organization of the statewide nonprofit organization Louisiana Public Health Institute (LPHI). The Louisiana Public Health Institute is a statewide, non-profit organization that has been at the forefront of promoting the health and well-being of Louisianians since 1997.



PeIEX
A Health Information Exchange for All

Products & Services

- Real-Time Encounter Notifications
- Longitudinal Reports
- Aggregate Analytics
- EHR Integration & Population Health Tools
- Secure Direct Mail
- Onboarding Support
- EHR Transition Support
- Ongoing Technical Support
- Product Feedback
- Pilot Participation

Behind the Theme

This year's theme is “**People in Process**,” speaking to the critical role of people within process. People are the core element in driving processes and using technology. Pe|EX's mission is to provide actionable products to people that are engaged and willing to incorporate them into their workflows to find ways to align efforts and improve efficiency. Pe|EX is focused on engaging people to gain a deeper understanding of how our products can meet immediate needs and directly support their process development.



Member Showcase

How People, Processes, and Technologies Hindered a Universal Screening Effort to Address Patients' Non-Medical Needs + Finding Solutions to Move Forward Access Health Louisiana

This session will describe the technical, operational, and resource barriers one FQHC encountered trying to successfully implement a universal screening initiative to identify and report on patients' non-medical needs in accordance with state-level Medicaid Managed Care Organizations' requirements. Strategies to overcome these challenges and preliminary findings will be shared.

Participants will resonate with common barriers and challenges, and leave with ideas to improve workflows. The presenters also hope that this session will highlight the complexities associated with universal screening and reporting for patients' non-medical needs across multiple Medicaid MCOs and influence solutions to streamline and simplify the process for engaged community partners.

Presenters



Chatrian Roberson, MPH

Sr. Vice President of Population Health, Access Health Louisiana

Chatrian Roberson, MPH is the Senior Vice President of Population Health where she is responsible for aligning resources and clinical information systems to leverage performance improvement initiatives across our network. Chatrian works across partners, health plans, departments and care teams to devise care coordination systems aimed at improving quality, reducing costs, and monitoring patient outcomes.



Lee Reilly, RN

Director of Value-Based Contracts and Network Performance, Access Health Louisiana

Lee Reilly, RN is currently the Director of Value-Based Contracts and Network Performance with Access Health Louisiana Community Health Center. She has been a nurse for 48 years, has maintained a Case Management Certification for over 30 years, and recently obtained her FQHC coding and billing certification. In her current leadership role, she provides oversight and implementation of value-based health initiatives while targeting specific cost savings areas through evidence-based protocols and innovative care management strategies. Prior to joining the Access Health team, Lee worked in the managed care industry for over 30 years and in physician practices for 10 years.

Member Showcase

Bridging the Gap: Leveraging Hospital Utilization Reports to Improve Continuity of Care

Metropolitan Human Services District

This presentation explores how weekly Hospital Utilization Reports can be used as a powerful tool to enhance care coordination within a mental health agency. By tracking emergency room visits and hospital admissions, agencies can promptly alert providers and prescribers when their patients experience acute care episodes. This proactive approach fosters timely outreach, keeps patients engaged with their primary agency contacts, and facilitates critical referrals to external physicians, specialists, and support services. The result is a more comprehensive, responsive care system that addresses both mental and physical health needs—improving outcomes and reducing hospital recidivism.

Presenters



Dr. Desiree Stelly, DNP, RN

Director of Nursing, Metropolitan Human Services District

Dr. Desiree Stelly, DNP, RN is a dedicated leader and lifelong learner in the fields of nursing and healthcare innovation. She currently serves as the Division Director of Nursing at Metropolitan Human Services District (MHSD), where she brings a wealth of clinical and academic expertise to her role.

Dr. Stelly previously spent four years as a Simulation Educator at Ross University School of Medicine and one year as a Lecturer in the Master of Nursing program at the University of the West Indies, Cave Hill Campus. She holds active licensure in 32 U.S. states and two countries. A proud member of Sigma Theta Tau International Honor Society of Nursing, Dr. Stelly is also the founder of Nurses Care, an NCLEX support program designed to empower and equip aspiring nurses for licensure success.



Dr. Dominique London, Pharm.D.

Pharmacy Liaison, Metropolitan Human Services District

Dr. Dominique London, Pharm.D. is a dedicated healthcare professional with a background in medical writing and healthcare system operations. She currently serves as the Pharmacy Liaison and Crisis Fidelity Monitor at Metropolitan Human Services District, where she bridges clinical insight with operational strategy to improve service delivery. With a passion for making subtle yet powerful impacts, Dr. London is committed to transforming lives and advancing the health of the communities she serves through thoughtful, data-informed care and system-level innovation.

After the Event

Following the event, we encourage you to complete our satisfaction survey, which will also be distributed by email. This is the first of its kind,

It's not too late to complete the Pe|EX Administrative Survey to provide crucial organizational information to maintain accurate contact and billing information.

Finally, please remember to schedule your Annual Engagement meeting for July.

[You can find the Satisfaction Survey by clicking here.](#)

[You can find the Administrative Survey by clicking here.](#)

[You can schedule an Annual Engagement meeting by clicking here.](#)